

VOLO



village



Community Notification Made Easy

VOLO



Village

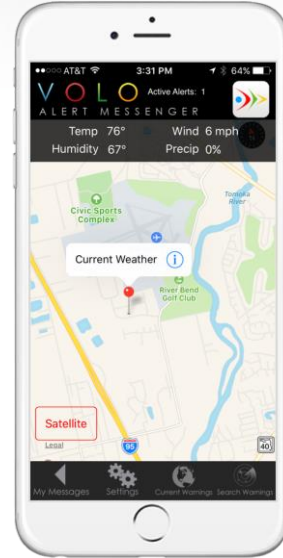
VOLO Village System

VOLO Village sets the standard for HOA and COA resident communication. Village is the only solution which includes 2 tools - The Communications module and the ThunderCall module.



Communication / Features

- **Message Types** - Send messages via Recorded Voice, TTS (text to speech), SMS text, Email, Alert Messenger App, RSS, Social Media, and any internet connected alerting device.
- **Unlimited Usage** – Send an unlimited number of voice, text and email messages. Never pay usage fees!
- **Interactive Survey** – Conduct surveys that include up to 5 questions - via voice, text and email.
- **Confirmation** – Request message confirmation.
- **Map Based** – Target message recipients using the interactive mapping interface. Select a single home, one side of the street, or the entire community.
- **Unlimited Groups** – Create and manage an unlimited number of groups for targeted messages.
- **Unlimited Scenarios** – Create communication scenarios for future use, “one click alerts”. Evacuations, missing persons and pets, boil water notices.
- **Schedule Messages** – Create message campaigns and select the date and time to send it. VOLO Village will do the rest.
- **Insta-Launch** – Launch messages from anywhere just by dialing the toll free insta-launch line or using the app.
- **Interactive Reporting** – View message campaign information for each message type.



VOLO Village includes the industry's most comprehensive resident database management and interactivity options.



Resident Management

- **Data Auto Loader** – Automatically load resident data from accounting software, community management software, or even a spreadsheet.
- **Self Subscription** – Residents will have access to a self registration portal to add themselves into your VOLO account.
- **Portal** – Residents may be provided access to their contact information, contact preferences, and ThunderCall settings from the portal.
- **Direct Link** – Link on community web-site for resident registration.
- **Full ThunderCall Subscription** – Every resident will receive a full ThunderCall subscription and the ThunderCall monitoring app.
- **Select Preferences** – Residents can manage their contact preferences from the resident portal. Let them choose how they receive notifications.
- **Retrieve Messages** – Residents can retrieve messages from the portal at their convenience.

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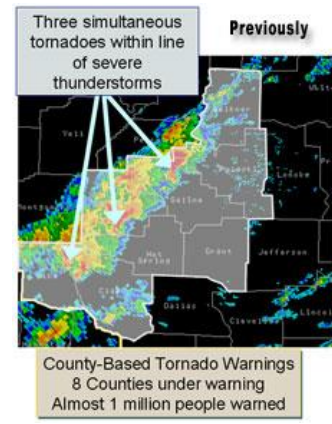
ThunderCall[®] System *The Call Before The Storm*

VOLO Village includes a ThunderCall[®] subscription for every resident in the community and their family. Our Patented ThunderCall[®] is the most accurate, and fastest severe weather technology available.



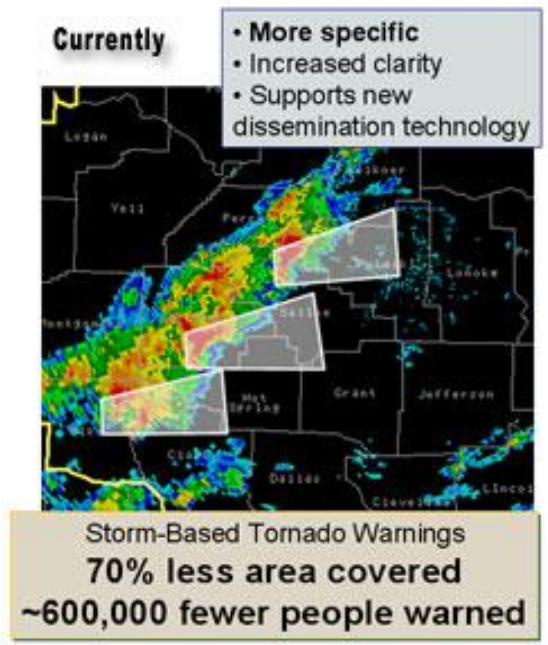
ThunderCall[®] / About

- **Fully Automated** – Set your warning preferences and ThunderCall does the rest.
- **24x7x365** – ThunderCall never sleeps. VOLO Village is directly connected to NOAA's weather satellites. The instant severe weather is detected ThunderCall messages are launched.
- **Speed**– Nothing is faster than ThunderCall. We bypass the middleman in both storm detection and message sending our alerts are received minutes ahead of everything else.
- **PRECISION** – ThunderCall uses "POLYGON" storm based warning technology - most other services use county wide warning. *(see illustration)*
- **Multi-Modal Alerts** – ThunderCall is directly tied into VOLO's national alerting network. Residents can choose to receive messages via Voice, SMS text, email, and push notifications.
- **HOA / COA Weather Mapping** – In addition to automated alerting ThunderCall also provides a mapping interface that allows you to see severe weather alerts and other weather patterns to visualize how they may impact your community.
- **Location Based** – ThunderCall will monitor two addresses for every resident (home, work, vacation).
- **Alert Messenger APP** – Every resident will be provided a free download of the alert messenger app for weather alerts based on their exact position.



Most alerting technologies still depend on the older county based warnings to determine who may be impacted by the storm. This leads to "cried wolf" syndrome.

VOLO's ThunderCall uses the "polygon" storm based warnings. When you receive a ThunderCall you know its real.



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VOLO Village includes the full compliment of mobile access software via the Alert Messenger APP and VOLO Gadget.

VOLO Village provides a comprehensive implementation program which includes training and live support .



Gadget Mobile

1 Click Launch – launch voice, text, email, and push notification messages from any mobile device.

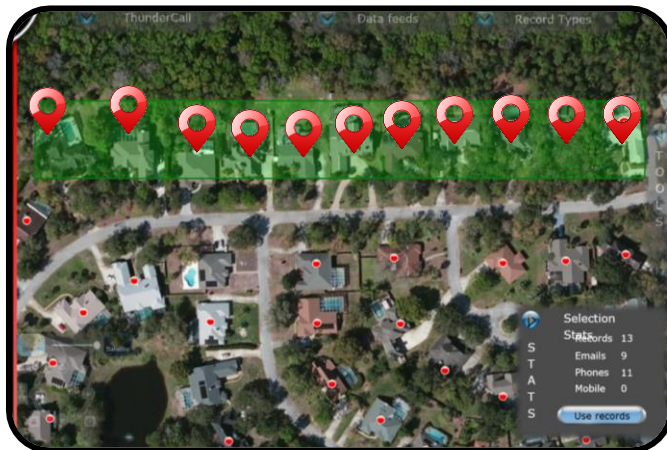


Alert Messenger

Residents will receive "PUSH" notifications for weather alerts and important community messages.



"we needed to send a message to one side of the street asking residents not to park in the street due to road work the next day, we used the Village map and sent messages to just those residents"



Live



Support

- o **Implementation** – The VOLO client services team walks you through the setup process.
- o **Resident Autoloader** – VOLO's database management team will format and load resident data into your live VOLO Village account.
- o **Registration portal** – VOLO's tech team will stand up your resident signup page and share the link for posting on your community website.
- o **Resident portal** – VOLO's tech team will review your portal settings and help you decide how much or how little access to provide residents.
- o **Training** – The VOLO Client service team will schedule training with you and your managers to show you how use your Village system.
- o **On-Going Support** - VOLO Client services will provide continuous 24x7x365 support.



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VOLO Village System

VOLO Village licensing is straightforward, all inclusive and easy to budget. The annual fee is calculated using the number of "Doors" in your HOA or COA.

What's Included

Per Door / Resident:

- 2 people per address
- 4 Phone numbers
- 2 SMS text numbers
- 2 email addresses
- 2 ThunderCall subscriptions
- Alert Messenger APP for every resident including dynamic ThunderCall monitoring
- Self Registration Site
- Self management portal
- Unlimited Group Membership
- Unlimited messaging

System User:

- Unlimited System Administrators
- Unlimited 24x7 Service / Support
- Unlimited System usage & message sending
- User permissions
- Portal permissions
- Implementation Program
- Message template library
- SURVEY – via voice, TTS, SMS
- Gadget Mobile launcher
- ThunderCall monitoring
- Geo-Mapping interface and targeting
- Geo-Mapping weather overlays
- Self Registration Site
- Unlimited Groups

Annual Licensing Fee

Community Info:

Community Name:

Number of Doors:

Cost per Door per Year: **\$4**

Annual Fee:

Non-Associa price is \$4 times total # of households.

Associa's price is \$2.50 times total # of households.

